



Returns Form

To return your HotfroX purchase, simply follow these steps:

1. Print this form.
2. Mark an 'X' in the box next to the reason why you would like to return the item. Place this form and the item (unworn, with all labels intact and original packaging) in the packet and seal it securely.
3. Please send your return to the following address:
HotfroX
119-121 Eastbank Street
Southport
Merseyside
PR8 1DQ

Please note returned items are your responsibility until they reach us, so make sure they are packed up properly and cannot get damaged on the way! As the parcel remains your responsibility until it arrives back with us, please ensure that you get proof of postage in case you need to contact us about your return.

	Reason for return	X		Reason for return	X
1	Ordered more than one for size/choice		6	Faulty, please provide details	
2	Style does not suit		7	Recieved damaged	
3	Item does not fit – too big		8	Wrong item delivered	
4	Item does not fit - too small		9	Arrived too late	
5	Not as pictured/ described		10	Ordered in error	

If the reason for return was because the item was faulty, please provide details here:
